

### Where we deliver

*Our cross industry experience is deep and wide*

| INDUSTRY                                       | SOLUTION  |
|--|---|
| <b><i>Airline</i></b>                          | <ul style="list-style-type: none"> <li>Maintenance contract management</li> <li>Email archival – compliance</li> <li>SAN storage solution</li> </ul>  |
| <b><i>Banking/Finance</i></b>                  | <ul style="list-style-type: none"> <li>Customer self service</li> <li>Factoring solutions</li> <li>Knowledge management</li> <li>Customer records management</li> </ul>   |
| <b><i>Education Solutions</i></b>              | <ul style="list-style-type: none"> <li>Personnel file management</li> <li>Student records</li> <li>Donor gift management/documentation</li> </ul>   |
| <b><i>Energy</i></b>                           | <ul style="list-style-type: none"> <li>Regulatory case management</li> <li>Customer management</li> <li>CAD design management</li> <li>Billing and accounts receivable</li> </ul>   |
| <b><i>Fast Food and Services</i></b>           | <ul style="list-style-type: none"> <li>Marketing campaign management</li> <li>Marketing and customer care portal</li> <li>Facilities management</li> <li>Customer satisfaction management</li> <li>Store operations management</li> <li>Resource scheduling</li> <li>HR documentation</li> <li>Material goods ordering</li> </ul>                           |
| <b><i>Government – Federal/State/Local</i></b> | <ul style="list-style-type: none"> <li>Case Management</li> <li>Regulatory compliance management</li> <li>Licensing and certification</li> <li>Collections</li> <li>AP processing and invoicing</li> <li>Human resources</li> <li>Immigration documentation management</li> <li>Electronic file with signatures</li> <li>Online funds processing</li> </ul> |
| <b><i>Healthcare</i></b>                       | <ul style="list-style-type: none"> <li>Patient electronic forms</li> <li>Patient records</li> <li>Case management</li> <li>AP and invoicing management</li> </ul>   |
| <b><i>Home Builder</i></b>                     | <ul style="list-style-type: none"> <li>Field management and reporting wireless handheld</li> <li>Sub contract document management</li> <li>Home sale contract management</li> <li>Customer service</li> </ul>   |

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| <b><i>Insurance</i></b>     | Personal lines management<br>Commercial lines management<br>Claims processing<br>Customer service<br>Online electronic forms processing |
| <b><i>Manufacturing</i></b> | AP and invoice processing<br>Web content management<br>Regulatory compliance<br>Customer service<br>Customer self help                  |
| <b><i>Retail</i></b>        | Marketing campaign management<br>AP and Invoice processing<br>Vendor document management<br>Vendor self-help                            |