

Accounting Department

Streamlined financial processes and improved billing accuracy

Ohio-based McCullough-Hyde Memorial Hospital, which also operates a healthcare facility in Indiana, needed a way to make its accounting department more efficient and automate financial processes to improve billing accuracy and reduce costs. After interviewing multiple vendors, McCullough-Hyde contracted with Dayhuff Group based on its experience in content management and depth of expertise in IBM technologies.

Solution Description:

The Dayhuff Group designed, installed and configured a document imaging system at the main McCullough-Hyde location that enabled accounting processors to scan, index and distribute its Explanation of Benefits (EOB) forms and insurance company payments faster. After being checked for quality control, these documents are routed directly to the accounting archive or back to a clerk for additional processing.

The new system has reduced the time it takes to process these documents from days to hours. Accounting staff now has immediate access to billing-related documentation, which has eliminated time spent finding missing or incomplete information. Moreover, routing documents for approval now takes just seconds. Department managers also praise the system for its ability to monitor workflow and processes.

Target Industry

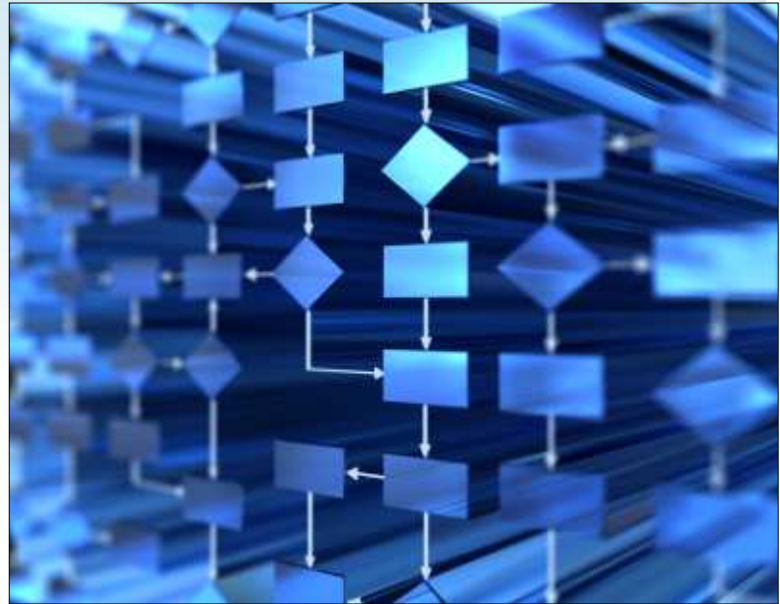
- ▶ Healthcare

Product(s) -

IBM Content Manager
Kofax Ascent Capture

IBM Brands Supported

Information Management
WebSphere



Company Description

The Dayhuff Group specializes in delivering fast, focused, high-quality yet cost-effective Enterprise Content Management solutions. Our range of experience, the scope of our expertise, and our delivery model makes Dayhuff Group a special breed in the technology services field. We put those attributes to work in order to guarantee our clients short-cycle project completion with real-world budgets. The result: innovative, problem solving technology services that improve efficiency, reduce costs, and increase revenues.

Contact Information

Kathleen Gammon
Vice President, Sales and Marketing
The Dayhuff Group
740 Lakeview Plaza Boulevard, Suite 300
Worthington, OH 43085
888-DAYHUFF or 614 854-9999 ext 113
sales@dayhuffgroup.com