

### Accounting Department

#### *Streamlined financial processes and improved billing accuracy*

Ohio-based McCullough-Hyde Memorial Hospital, which also operates a healthcare facility in Indiana, needed a way to make its accounting department more efficient and automate financial processes to improve billing accuracy and reduce costs. After interviewing multiple vendors, McCullough-Hyde contracted with Dayhuff Group based on its experience in content management and depth of expertise in IBM technologies.

#### Solution Description:

The Dayhuff Group designed, installed and configured a document imaging system at the main McCullough-Hyde location that enabled accounting processors to scan, index and distribute its Explanation of Benefits (EOB) forms and insurance company payments faster. After being checked for quality control, these documents are routed directly to the accounting archive or back to a clerk for additional processing.

The new system has reduced the time it takes to process these documents from days to hours. Accounting staff now has immediate access to billing-related documentation, which has eliminated time spent finding missing or incomplete information. Moreover, routing documents for approval now takes just seconds. Department managers also praise the system for its ability to monitor workflow and processes.

#### Target Industry

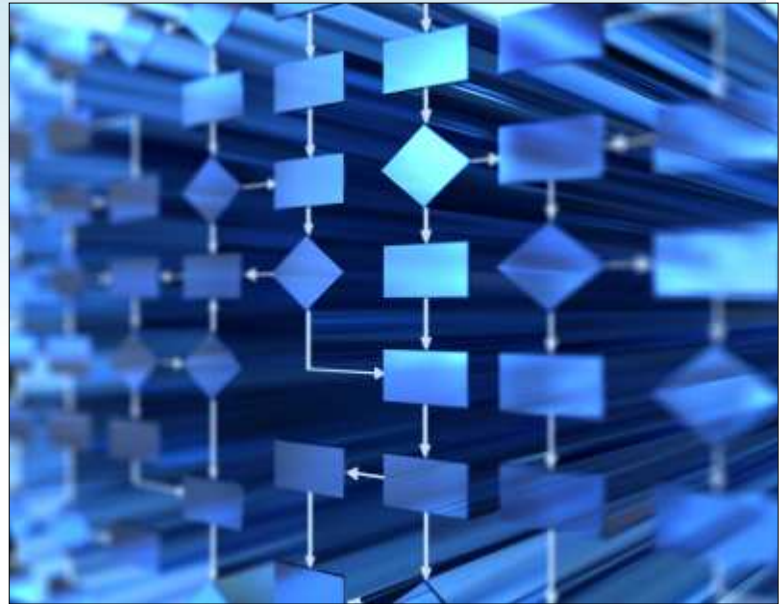
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#### Product(s) -

IBM Content Manager  
Kofax Ascent Capture

#### IBM Brands Supported

Information Management  
WebSphere



#### Company Description

The Dayhuff Group specializes in delivering fast, focused, high-quality yet cost-effective Enterprise Content Management solutions. Our range of experience, the scope of our expertise, and our delivery model makes Dayhuff Group a special breed in the technology services field. We put those attributes to work in order to guarantee our clients short-cycle project completion with real-world budgets. The result: innovative, problem solving technology services that improve efficiency, reduce costs, and increase revenues.

#### Contact Information

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